



09-06

1st Armored Division Claims Office



PROTECT YOUR REDEPLOYMENT CLAIM

SHIPPING PROPERTY BACK FROM DEPLOYMENT:

The **best methods** for returning personal property from a deployment are:

- (1) ship by registered or insured postage; or
- (2) ship by space "A" vehicle or container.

NOTE: When shipping space "A," items **must** be inventoried by the unit using either the "Personal Property Inventory" Form (available at your local Claims Office) or DA Form 4986.

Also, the service member is responsible for ensuring items are properly packed, secured and safeguarded for and during shipment. When inventorying the property, **you must list any pre-existing damage** on the inventory.

The **worst method** for returning personal property from a deployment is shipping by uninsurable MPS.

The bottom line: Claims Service pays only:

- (1) for items that are reasonable to possess incident to service;
- (2) when the claimant's negligence (e.g., improper packing, item left unsecured, etc.) does not contribute to the loss or damage; and
- (3) for registered or insured mail or mail sent at government expense authorized by orders.

HOUSEHOLD GOODS PLACED IN STORAGE:

If you placed property in **storage** when you deployed, there are some important measures you **must** take when you accept delivery of your property to ensure maximum payment in the event you file a claim for loss or damage:

You **must note all obvious loss or damage at the time of delivery**. Check to ensure that all boxes/items listed on your inventory have arrived.

If not, list the items as "missing" on your DD Form 1840 (front of the pink form) **before** you and the carrier sign it.

Next, list all obvious damage (be detailed) to items on the DD Form 1840 **before** you and the carrier sign it. You should also note any boxes (by inventory number) that appear tampered with or damaged.

After listing all missing and/or damaged items, then **both you and the carrier** sign the DD Form 1840. You should receive three copies of the signed form. **Keep these signed copies.** **Do not** throw away damaged items.

Any damage not listed on the DD Form 1840 at the time of delivery **must** be listed on the DD Form 1840R (reverse side of the pink form) and turned in to the Claims Office within **70 calendar** days from the date of delivery. When visiting the Claims Office, make sure you also bring your inventory, deployment orders, and DD Form 1299 (Application for Shipment).

FINAL TIPS:

The delivery crew is **required** by contract to unpack and remain present until the soldier completes the inspection and releases the crew by signing the receipt documents. Should you have a crew that refuses to do either, do not argue; rather, immediately call your local Transportation Office.

The 70 day reporting deadlines discussed above can only be waived **for good cause**, i.e. in case of authorized absence from your duty station (such as deployment, field exercises, TDY, hospitalization) for a **significant portion** of the reporting period. This would normally be the last 45 days of a 70 day reporting period.

This 70 day notice on DD Form 1840/1840R allows the Government to comply with contractual requirements to inform the carrier of damaged items and request tracer action for missing items. If you do not notify the Claims Office, in writing, of all loss or damage, the amount that could have been recovered from the carrier must be deducted from your payment unless the 70 day notice period is waived for good cause. This notice of loss or damage is not a claim against the Government.

Any claim against the Government **must** be filed within 2 years from the date of the incident (i.e., delivery date of the household goods or receipt of your package, etc.). Deployment does **not** free the soldier from this requirement and **no** extension may be given. The only exception to this is for a service member deployed during war or armed conflict.

Failure to take these measures for your storage shipment or space "A" shipment could result in a partial or total denial of your claim. If you have any further questions, please contact your local Claims Office.

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